



CANCELLATION & NO SHOW POLICIES

Due to a large increase of last minute cancellations and no-show clients, we have been forced to instate new policies regarding your appointments. Although we wish we did not have to do this, our livelihood depends on you. Thank you for understanding.

CANCELLATIONS & NO SHOW:

A cancellation of any appointment requires a minimum of 48 hours notice. If cancelling within the 24-hour window of your appointment, a 50% fee of scheduled services is required to be paid prior to rebooking.

If you do not show up for your appointment, a 50% fee of scheduled service is required to be paid prior to rebooking.

REPEAT OFFENDERS:

If you consistently cancel within 48 hours or not show up for your appointments, after the third time, you will only be able to make appointments on a day-of basis. If there are no appointments available that day, you will be placed on a cancellation list.